

Comparison of the issues brought to the CAB in January, February and March 2010



The issues brought to the Braintree, Halstead and Witham Citizens Advice Bureau were monitored during January, February and March 2010.

The CAB has kindly shared this information with the Braintree District LSP and this analysis has been undertaken on behalf of the LSP for members and Councillors.

Over the three months, 3,622 issues were brought to the CAB with 1,013 issues in January, 1,133 issues in February and 1,476 issues in March. This was a rise of 39% in total issues brought to the CAB compared to the previous three month period.

The top three issues brought to the CAB during the three months were:

- Benefits (1,211 issues, 33.4% of the total issues) – rise of 41% from previous period.
- Debt (962 issues, 26.5% of the total issues) – rise of 64% from previous period.
- Employment (425 issues, 11.7% of the total issues) – rise of 16% from previous period.

Looking at the **total number of issues**, Witham South ward scored the highest with 303 issues during the period January –March (8.3% of the total issues). Witham South ward was also the highest scoring ward for the previous period.

Comparison of issues brought to the CAB in January, February and March 2010 (descending order)				
Local Authority Wards	Jan	Feb	Mar	Total
Witham South	106	77	120	303
Braintree Central	112	95	92	299
Witham North	55	61	161	277
Braintree East	78	44	128	250
Witham Chipping Hill and Central	66	70	109	245
Braintree South	64	68	73	205

For the **total number of Benefits issues**, Witham South ward scored the highest with 112 issues during the three months (9.2% of the total Benefits issues)

Comparison of Benefits issues brought to the CAB in January, February and March 2010 (descending order)				
Local Authority Wards	Benefits			
	Jan	Feb	Mar	Total
Witham South	34	32	46	112
Witham North	17	23	58	98
Braintree Central	40	36	16	92
Braintree East	31	16	40	87
Witham Chipping Hill and Central	21	20	46	87

For the **total number of total number of Debt issues**, Braintree Central ward scored the highest with 92 issues during the three months (9.6% of the total Debt issues).

Comparison of Debt issues brought to the CAB in January, February and March 2010 (descending order)				
Local Authority Wards	Debt			
	Jan	Feb	Mar	Total
Braintree Central	40	23	29	92
Witham Chipping Hill and Central	25	28	28	81
Witham North	8	19	48	75
Witham South	29	14	25	68
Halstead Trinity	21	23	22	66

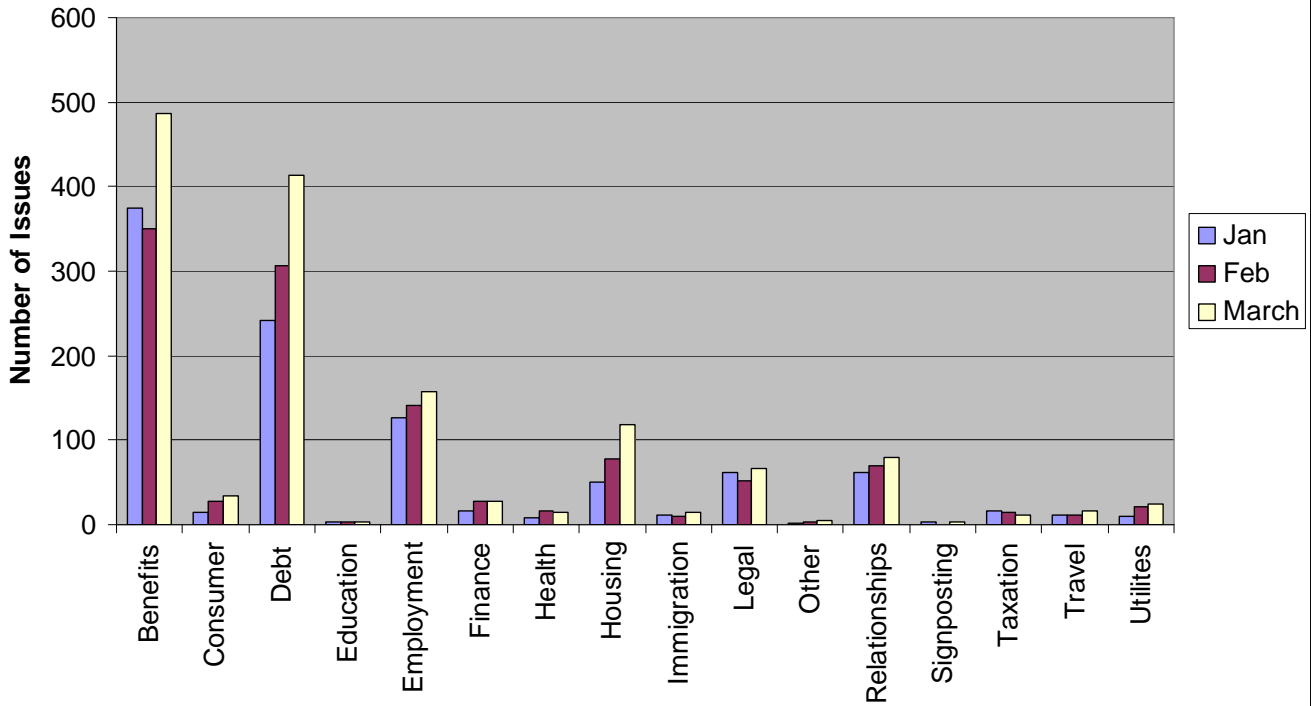
For the **total number of Employment issues**, Bocking Blackwater ward scored the highest with 44 issues during the three months (10.3% of the total Employment issues). Bocking Blackwater ward was also the highest scoring ward for the previous period.

Comparison of Employment issues brought to the CAB in January, February and March 2010 (descending order)				
Local Authority Wards	Employment			
	Jan	Feb	Mar	Total
Bocking Blackwater	13	21	10	44
Braintree Central	22	10	10	42
Witham North	7	0	24	31
Braintree East	13	3	10	26
Witham Chipping Hill and Central	3	12	10	25

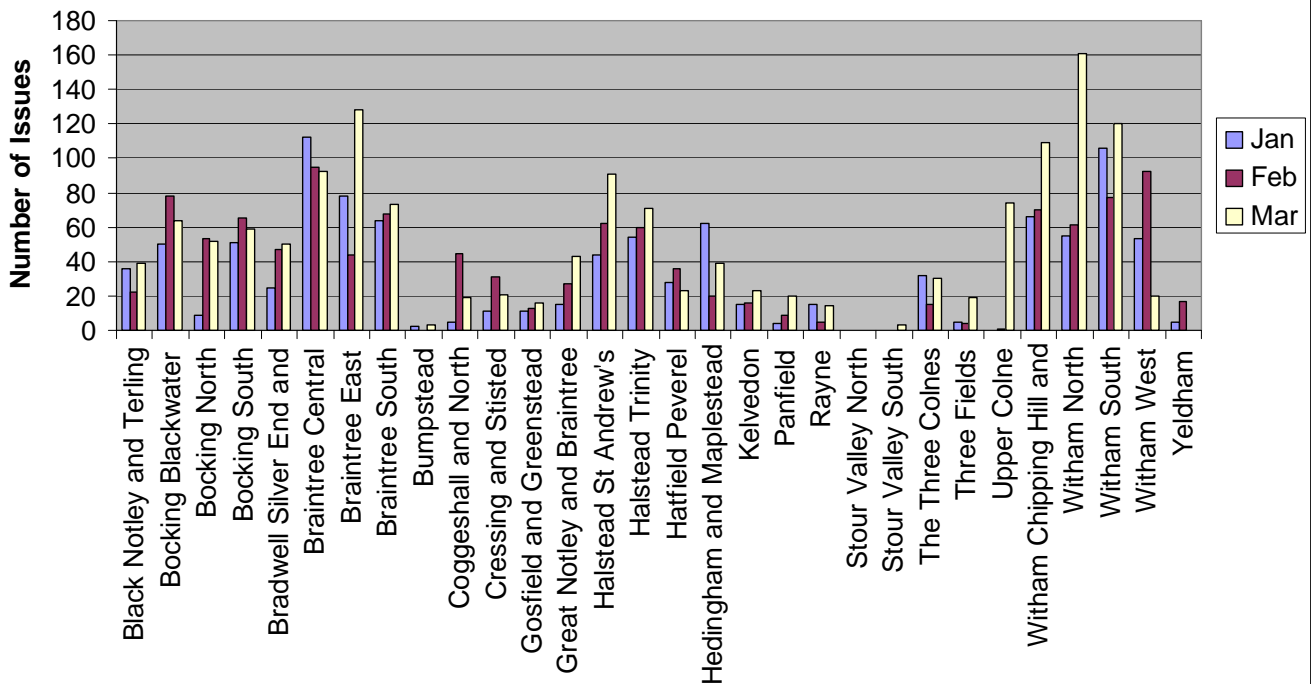
Braintree Central, Witham North and Witham Chipping Hill and Central wards are the highest scoring wards for the top three issues of Benefits, Debt and Employment brought to the CAB during January, February and March 2010.

If you have any queries on this analysis, please call Hayley Saunders on 01376 551414 x.2203 or email hayley.saunders@braintree.gov.uk

Comparison of the number and type of issues brought to the CAB in Jan, Feb and March 10



Comparison of the number of issues per ward brought to the CAB in Jan, Feb and March 10



Comparison of issues brought to the CAB in January, February and March 2010 (descending order)				
Local Authority Wards	Jan	Feb	Mar	Total
Witham South	106	77	120	303
Braintree Central	112	95	92	299
Witham North	55	61	161	277
Braintree East	78	44	128	250
Witham Chipping Hill and Central	66	70	109	245
Braintree South	64	68	73	205
Halstead St Andrew's	44	62	91	197
Bocking Blackwater	50	78	64	192
Halstead Trinity	54	60	71	185
Bocking South	51	65	59	175
Witham West	53	92	20	165
Bradwell Silver End and Rivenhall	25	47	50	122
Hedingham and Maplestead	62	20	39	121
Bocking North	9	53	52	114
Black Notley and Terling	36	22	39	97
Hatfield Peverel	28	36	23	87
Great Notley and Braintree West	15	27	43	85
The Three Colnes	32	15	30	77
Upper Colne	0	1	74	75
Coggeshall and North Feering	5	45	19	69
Cressing and Stisted	11	31	21	63
Kelvedon	15	16	23	54
Gosfield and Greenstead Green	11	13	16	40
Rayne	15	5	14	34
Panfield	4	9	20	33
Three Fields	5	4	19	28
Yeldham	5	17	0	22
Bumpstead	2	0	3	5
Stour Valley South	0	0	3	3
Stour Valley North	0	0	0	0
Total	1013	1133	1476	3622

Comparison of Benefits issues brought to the CAB in January, February and March 2010 (descending order)

Local Authority Wards	Benefits			
	Jan	Feb	Mar	Total
Witham South	34	32	46	112
Witham North	17	23	58	98
Braintree Central	40	36	16	92
Braintree East	31	16	40	87
Witham Chipping Hill and Central	21	20	46	87
Braintree South	19	20	26	65
Hedingham and Maplestead	33	11	20	64
Witham West	30	27	7	64
Bocking Blackwater	26	11	21	58
Halstead Trinity	15	17	25	57
Bocking South	21	15	18	54
Halstead St Andrew's	6	16	24	46
Bocking North	1	21	23	45
Black Notley and Terling	23	6	12	41
Hatfield Peverel	9	13	7	29
Great Notley and Braintree West	4	10	11	25
Kelvedon	6	13	6	25
The Three Colnes	10	6	9	25
Coggeshall and North Feering	0	14	9	23
Bradwell Silver End and Rivenhall	7	6	8	21
Upper Colne	0	0	18	18
Gosfield and Greenstead Green	6	3	8	17
Cressing and Stisted	6	4	3	13
Panfield	3	4	6	13
Rayne	6	0	7	13
Three Fields	0	2	9	11
Bumpstead	1	0	3	4
Yeldham	0	4	0	4
Stour Valley North	0	0	0	0
Stour Valley South	0	0	0	0
Total	375	350	486	1211

Comparison of Debt issues brought to the CAB in January, February and March 2010 (descending order)

Local Authority Wards	Debt			
	Jan	Feb	Mar	Total
Braintree Central	40	23	29	92
Witham Chipping Hill and Central	25	28	28	81
Witham North	8	19	48	75
Witham South	29	14	25	68
Halstead Trinity	21	23	22	66
Bradwell Silver End and Rivenhall	3	29	27	59
Bocking South	21	15	18	54
Witham West	11	34	6	51
Braintree East	10	5	35	50
Halstead St Andrew's	14	11	25	50
Braintree South	18	19	12	49
Bocking Blackwater	3	17	16	36
Bocking North	5	11	18	34
Upper Colne	0	0	24	24
Black Notley and Terling	7	0	16	23
Coggeshall and North Feering	1	17	5	23
Hatfield Peverel	4	13	5	22
Cressing and Stisted	1	12	8	21
Hedingham and Maplestead	11	2	7	20
The Three Colnes	4	6	4	14
Great Notley and Braintree West	2	2	8	12
Gosfield and Greenstead Green	0	4	5	9
Kelvedon	3	1	5	9
Panfield	0	0	9	9
Three Fields	0	1	8	9
Rayne	0	1	1	2
Bumpstead	0	0	0	0
Stour Valley North	0	0	0	0
Stour Valley South	0	0	0	0
Yeldham	0	0	0	0
Total	241	307	414	962

**Comparison of Employment issues brought to the CAB in
January, February and March 2010 (descending order)**

Local Authority Wards	Employment			
	Jan	Feb	Mar	Total
Bocking Blackwater	13	21	10	44
Braintree Central	22	10	10	42
Witham North	7	0	24	31
Braintree East	13	3	10	26
Witham Chipping Hill and Central	3	12	10	25
Braintree South	4	14	5	23
Halstead Trinity	8	8	5	21
Witham South	6	9	6	21
Bocking South	1	11	5	17
Cressing and Stisted	0	11	6	17
Hatfield Peverel	12	2	3	17
Great Notley and Braintree West	0	0	16	16
Halstead St Andrew's	3	6	5	14
Hedingham and Maplestead	9	4	0	13
Upper Colne	0	0	13	13
The Three Colnes	11	0	1	12
Witham West	4	7	0	11
Yeldham	3	8	0	11
Bocking North	0	5	5	10
Bradwell Silver End and Rivenhall	0	1	7	8
Rayne	2	2	4	8
Black Notley and Terling	2	3	1	6
Kelvedon	0	0	6	6
Gosfield and Greenstead Green	1	3	1	5
Coggeshall and North Feering	2	1	0	3
Panfield	0	0	2	2
Bumpstead	1	0	0	1
Stour Valley South	0	0	1	1
Three Fields	0	0	1	1
Stour Valley North	0	0	0	0
Total	127	141	157	425