

MAIN BUREAU OPENING TIMES

The main bureau has open sessions (no appointment needed), at the following times:-

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| Bishop Auckland Four Clocks (registered office) 154A Newgate Street | Monday 10am → 1pm Tuesday 10am → 1pm Wednesday 10am → 1pm Thursday 10am → 1pm |
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Telephone Advice Service: 01388 606661
Mondays, Wednesdays and Fridays 10am → 1pm

At these sessions, clients will receive an initial, ten-minute, diagnostic interview, to see how best we can help. This might be by giving relevant information, making an appointment for more detailed advice and possibly casework, signposting or referring to another agency, if appropriate.

HEALTH CENTRE ADVICE SERVICE

The bureau holds generalist advice outreach sessions for registered patients of a number of GP surgeries. Appointments should be made with reception at the surgery, telephone numbers below:

North House Surgery, Crook – sessions held at:
Crook Health Clinic (01388) 762945 **Monday 9am → 11.00am**

Weardale Practice, Stanhope
Stanhope Health Centre (01388) 528555 **Tuesday 9.30am → 11.30am**

Willington Medical Group – sessions held at:
Willington Community Resource Centre (01388) 742000 **Tuesday 9.30am → 11.30am**

Auckland Medical Group, Bishop Auckland
Cockton Hill Surgery (01388) 602728 **Thursday 1pm → 3.00pm**

The Medical Group, Tow Law
Charlton House Surgery (01388) 730251 **Thursday 9.30am → 11.30am**

MONEY AND DEBT ADVICE

We offer specialist Welfare Benefits and Money/Debt advice via our drop in sessions in the main bureau

Debt appointment sessions at other locations (Tel: 01388 660204 to make appointments):

Woodhouse Close Sure Start Centre, Walker Drive

Walker Drive, Bishop Auckland

Monday 9.30am → 11.45am

Coundon Community Centre

Tees Walk, Coundon

Tuesday 9.30am → 12 noon

North House Surgery, Crook

Hope Street

Tuesday 10.00am → 12.15pm

Willington Community Resource Centre

High Street

Monday 10.00am → 12.15pm

OTHER SESSIONS IN BISHOP AUCKLAND AREA

The bureau offers generalist advice at a number of other locations, as follows:

Goodall Centre

Walker Drive, Bishop Auckland

Monday 1pm → 3pm

(Tel: 01388 646130 for appointments)*

** Appointments made through health service staff at Goodall Centre only.*

SURE START SESSION

A generalist adviser attends the following Sure Start centre for parents of pre-school age children:

Walker Drive Family Centre (appointment only)

Bishop Auckland

Wednesday 12.30pm → 2.30pm

(Tel: 01388 743030 for appointments)

HOUSING POSSESSION COURT DUTY SCHEME

Bishop Auckland County Court, Woodhouse Close

We provide advice and representation for housing possession hearings at the county court, which normally take place on Tuesday mornings.

For more information visit our website:

www.wearvalleycab.org.uk

Tel: **01388 606661**