

## **Other places you can get help in Kensington & Chelsea**

We sometimes tell people about other organisations who can also help them with their problems. A list of some of these organisations and what they do is set out below.

Not sure what to do? Talk with us first on 0300 330 1174 (or see our website for other ways to access our services).

<b>Organisation</b>	<b>Contact Information</b>	<b>Information about services</b>
Action Disability Kensington & Chelsea	020 8960 8888 <a href="http://www.adkc.org.uk">www.adkc.org.uk</a>	Information and advice relating to disability-related issues including: accessible venues, connecting isolated people, adult learning support, budgets and benefits.
Age UK Kensington & Chelsea	020 8969 9105 <a href="http://www.ageuk.org.uk/kensingtonandchelsea">www.ageuk.org.uk/kensingtonandchelsea</a>	Older people's information and support services including: befriending, escorting, gardening, shopping, falls prevention, and information on matters relating to older people.
Al-Hasaniya Moroccan Women's Centre	020 8969 2292 <a href="http://www.al-hasaniya.org.uk">www.al-hasaniya.org.uk</a>	Advice and support for Moroccan and Arabic-speaking women and their families.
Glass Door (Homelessness)	020 7351 4948 <a href="http://www.glassdoor.org.uk">www.glassdoor.org.uk</a>	Advice, advocacy, casework, and practical support to homeless people.
North Kensington Law Centre	020 8969 7473 <a href="http://www.nklc.co.uk">www.nklc.co.uk</a>	Information and advice, specialising in: employment, immigration, housing, and benefits. Low cost fees may be payable.
Nucleus Legal Advice Centre	020 7373 4005 <a href="http://www.nucleus.org.uk">www.nucleus.org.uk</a>	Information and advice on debt, employment, housing, welfare rights, family, and legal procedure.
World's End Neighbourhood Advice Centre	020 7351 5749 <a href="http://www.wenac.org.uk">www.wenac.org.uk</a>	Generalist information and advice for residents of SW10. Drop-in, phone advice, and home visits.

## **Do you need help from a solicitor?**

Sometimes people can benefit from the help of a solicitor.

Legal aid is still sometimes available to pay for some or all of your legal costs. You can check if you are entitled to legal aid to pay for costs by going to: [www.gov.uk/check-legal-aid](http://www.gov.uk/check-legal-aid).

If you are not entitled to legal aid but are a member of a Trade Union, the Union might provide free legal representation for a variety of issues, and not just employment issues.

Sometimes you might be paying for insurance for costs with legal help as part of your house insurance deal. Not many people know they are paying for this so it is a good idea to check your contract.

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To find a local solicitor, go to <http://solicitors.lawsociety.org.uk/>

For information on why to use a solicitor, go to [www.lawsociety.org.uk/For-the-public/Getting-expert-help/Why-use-a-solicitor/](http://www.lawsociety.org.uk/For-the-public/Getting-expert-help/Why-use-a-solicitor/)

## **Using a solicitor**

When you have chosen a solicitor, you will need to make an appointment. Always check for information relating to fees before you make an appointment. Take all relevant documents to the appointment, check this with the solicitor. Prepare a list of questions in advance of any appointment. Take identification with you to any appointment, such as a passport or driving license.

For more guidance around using a solicitor, visit [www.citizensadvice.org.uk/law-and-rights/legal-system/taking-legal-action/using-a-legal-adviser/](http://www.citizensadvice.org.uk/law-and-rights/legal-system/taking-legal-action/using-a-legal-adviser/)