



3rd Floor North
200 Aldersgate Street
London EC1A 4HD
Tel: 03000 231 231

November 2019

Freedom of Information request - Council Tax collection practices

Dear Sir/Madam

I am writing to you under the Freedom of Information Act 2000 to request the following information;

For the period 2013/14 -2018/19 by year;

- 1) How many households were in Council Tax arrears each year?
- 2) How many households in Council Tax arrears became subject to a liability order?
- 3) How many cases of council tax arrears were referred to bailiffs?
- 3b) What was the value of the council tax arrears referred to bailiffs?
- 3c) What was the value of the arrears recovered?
- 3d) What were the costs of the bailiff action (including costs faced by households and costs faced by the council)?
- 4) How many cases of council tax arrears had repayment plans arranged
- 5) How many cases of council tax arrears had third party deductions applied?
- 6) How many cases of council tax arrears had attachment of earnings orders applied?

Please provide each set of information above, for each financial year as requested, separately in your response. We would prefer to receive your response in electronic



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format, either included in the body of an email or as an attachment in Excel, Word or PDF format.

If you have any queries please don't hesitate to contact me via email and I will be very happy to clarify what I am asking for and discuss the request, my details are outlined below.

My understanding is that under the Act, this information should be provided within 20 days of this request, and I look forward to receiving it before then.

Many thanks,

Debt and Money Team

Citizens Advice