

Be wise to being green

How to be a confident eco-friendly consumer

From making your home more energy efficient to buying energy tech like solar panels, it's great to make eco-friendly decisions – saving money and helping the environment. But it's important to make sure you're doing it in a smart and savvy way.

Follow our simple tips to help you be **#GreenAndWise**

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There are some misleading claims out there, so stay alert to things like scams, rogue traders and bad practices from companies. Following these 3 simple steps can give you the knowledge and confidence to make smart decisions:

- ☑ **Do your research.** Before you buy anything, check the company or website you're using. Take your time – if someone pressures you, it's most likely a scam or dodgy business.
- ☑ **Take steps to protect yourself in case something goes wrong.** Pay with a secure method – credit cards offer the most protection, followed by PayPal or debit card – and get a written contract.
- ☑ **If you're not sure about something, get more advice.**

For more information and support visit
citizensadvice.org.uk/NCW21

If you've had a problem you can also contact the
Citizens Advice consumer service on **0808 223 1133**



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