

Trends 2024/24

Energy

| Reporting Month | Number of completed surveys | No. of satisfied clients | % of satisfied clients |
|-----------------|-----------------------------|--------------------------|------------------------|
| April | 15 | 12 | 80.00 |
| May | 16 | 15 | 93.75 |
| June | 8 | 7 | 87.50 |
| July | 13 | 13 | 100.00 |
| August | 13 | 12 | 92.31 |
| September | 8 | 8 | 100.00 |
| October | 9 | 9 | 100.00 |
| November | 12 | 11 | 91.67 |
| December | 21 | 19 | 90.48 |
| January | 6 | 5 | 83.33 |
| February | 8 | 4 | 50.00 |
| March | 11 | 10 | 90.91 |