Big Energy Saving Network case study consent

We would like to be able to use your case study details to promote energy advice projects delivered by Citizens Advice.

To help the consumer or frontline worker decide whether to give their consent to the use of their personal details we have set out below how we might wish to use this information. Please go through the following with the consumer or frontline worker, so that they are clear and reassured about how their information could be used.

We might use your case study in the national/regional/local media (newspapers or broadcast). We may publish your case study on our website to demonstrate how BESN provides advice or training. We may also share your case study with our funders. Case studies are anonymous so we will never use your name, address or date of birth.

Please tick the box below to confirm the consumer or frontline worker gives their consent.

|  |  |
| --- | --- |
| 1. I agree to you making my case study available to the public and the project’s funders through press notices, written statements, feature articles, digital media, website etc. | Tick to accept |

Your case study may be used for up to 12 months. You have the right to withdraw your consent at any time by contacting your local Citizens Advice office.

**Consumer/frontline worker signature**

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**Consumer/frontline worker name**

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**Signature of Champion** (if consent obtained over telephone)

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**Name of Champion**

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**Date:**

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