**BESN Group Session Feedback Form 2019/20**

The event you attended today is delivered through the Big Energy Saving Network, a grant programme funded by Citizens Advice. It is designed to equip you with information about tariffs; energy efficiency measures; and to help you save money on your energy bills.

We will use your responses to monitor what you have gained from this event and to assess whether it has been beneficial.

|  |  |  |
| --- | --- | --- |
|   | **Question** | **Circle as applicable** |
| **1** | As a result of today’s event can you tell us if you intend do any of the following: | **Yes, I have already done this** | **Yes, I intend to do this** | **Yes, but with further help** | **No** |
| **a** | Switch electricity supplier or tariff  |  |  |  |  |
| **b** | Sign up for the Warm Home Discount scheme |  |  |  |  |
| **c** | Sign up for the Priority Service Register |  |  |  |  |
| **d** | Take energy efficiency measures around the home |  |  |  |  |
| **e** | Apply for a grant or debt write-off fund |  |  |  |  |
| **f** | Take another action |  |  |  |  |
| **g** | Take no action  |  |  |  |  |
|  |  | **1****Very unhelpful** | **2** | **3** | **4** | **5****Very helpful** |
| **2** | Overall, how helpful was this session? |  |  |  |  |  |

|  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **phone 2_heritageblue.png****Big Energy Saving Network follow up** To help us evaluate the work that we are doing Citizens Advice may contact you at a later date. We will only do this to ask for your feedback about the Big Energy Saving Network event you attended and any actions you have taken as a result. Sometimes we use a trusted research partner to help us to do that. Once the evaluation of the project is complete we will delete your data. To help us conduct this evaluation we need the following information:

|  |  |
| --- | --- |
| **First Name:** |  |
| **Last Name:** |  |
| **Email address:** |  |
| **Phone number (include area code):** |  |
| **Can we leave a voice message or send a text message?**  |  |

**Please tick to indicate that you understand the above and are happy to supply this information:** **☐ Yes**  |

If you have any questions about the Big Energy Saving Network please contact besn@citizensadvice.org.uk